

merchant, the merchant providing electronic commerce on the Internet using a second computer system;

responsive to the audio purchase request, performing the following

    sending a first request to the second computer system over the Internet access system, the first request corresponding to a request for information about the product,

    receiving a first response from the second computer system over the Internet access system, the first response corresponding to an information about the product,

    providing an audio response over the telephone interface system, the audio response corresponding to the information, and

    receiving an audio confirmation over the telephone interface system; and

responsive to the audio confirmation, performing the following

    sending a second request to the second computer system over the Internet access system, the second request corresponding to a request to purchase the product from the merchant;

    receiving a second response from the second computer system over the Internet access system, the second response corresponding to a confirmation of the first request; and

    providing a second audio response over the telephone interface system, the second audio response indicating completion of the electronic commerce transaction.

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19. (Once amended) A method of providing an electronic commerce transaction from the Internet to a telephone using a computer system, the computer system including a telephone interface system coupled in communications with an Internet access system, the telephone interface system being coupled in communications with the telephone, the method comprising:

receiving an audio request over the telephone interface system, the audio request corresponding to a product for sale from a merchant, the merchant providing electronic commerce on the Internet using a second computer system;

responsive to the audio request, performing the following

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sending a first request to the second computer system over the Internet access system, the first request corresponding to a request for information about the product,

receiving a first response from the second computer system over the Internet access system, the first response corresponding to an information about the product,

providing an audio response over the telephone interface system, the audio response corresponding to the information, and

receiving a confirmatory audio request over the telephone interface system; and

responsive to the confirmatory audio request, performing the following

sending a second request to the second computer system over the Internet access system, the second request corresponding to a request to purchase the product from the merchant;

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receiving a second response from the second computer system  
over the Internet access system, the second response corresponding to a  
confirmation of the first request; and

providing a second audio response over the telephone interface  
system, the second audio response indicating completion of the  
electronic commerce transaction.

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